



March 11, 2021

Dear Residents and Families of The Rivers of Grosse Pointe,

Riverview Health has made the decision to permit visitation for Assisted Living and Skilled Nursing residents beginning on **Wednesday, March 11th, 2021**. As pleased as we are to have our resident families back in the facility, there will be guidelines in place to ensure the safety of our visitors, residents and staff.

Listed below are the necessary requirements for all family members prior to and during visitation:

- Visitations will take place Monday – Friday, with a limitation of two (2) visitation appointment times for Assisted Living residents per day and two (2) visitation appointment times for Skilled Nursing residents per day (11:00 am and 11:30am).
- Visitations for Skilled Nursing residents must be scheduled by contacting Social Services at the facility no less than 24 hours prior to the requested visitation.
- Visitations for Assisted Living residents must be scheduled by contacting the Assisted Living Clinical Manager – (313) 699-0974, no less than 24 hours prior to the requested visitation.
- Visitations shall be no longer than 15 minutes and limited to no more than two (2) visitors per visitation.
- Visitations will take place in designated areas of the facility to enable proper disinfecting protocols to take place.
- Prior to entering the facility, visitors must take a rapid COVID-19 test and receive a negative result.
- While within the facility, visitors must wear a face mask, covering both nose and mouth, at all times, remain socially distant (at least 6 feet) from all residents and employees and practice proper hand hygiene when appropriate.
- Visitors are **prohibited** from sharing food with and/or touching any resident during visitation
**Sharing food and/or touching of any resident will result in termination of the visitation.
- Visitors are required to immediately notify the facility Administrator, upon experiencing any COVID-19 symptoms within 14 days after visitation.

We understand the high demand from our residents and families to be able to have visitations. Our goal has always been and will continue to be to keep our residents, their family members and our staff safe. We appreciate your patience and understanding as we continue to navigate these unprecedented times

Sincerely,

THE RIVERS OF GROSSE POINTE